

INSTRUCTIONS FOR CURBSIDE

DROP & WAIT OR DROP & GO HEARING AID SERVICES

- BEFORE YOU LEAVE HOME, HAVE YOUR HEARING AID(S) & ANY ACCESSORIES THAT NEED INSPECTION (REMOTE CONTROL/ CHARGER) IN A ZIPLOCK BAG WITH YOUR NAME, PHONE NUMBER & A WRITTEN DESCRIPTION OF THE PROBLEM.
- [UPON YOUR ARRIVAL CALL 306-477-3277.](tel:306-477-3277)
- WHILE WATCHING YOU FROM INSIDE OUR FRONT LOBBY, YOU WILL PLACE YOUR ZIPLOCK BAG ON THE LOWER LEDGE, TO THE RIGHT OF OUR FRONT DOOR.
- ONCE YOU ARE AT A SAFE DISTANCE WE WILL RETRIEVE THE ZIPLOCK BAG.
- YOU CAN WAIT IN YOUR CAR OR LEAVE. JUST LET RECEPTION KNOW YOUR PREFERENCE.
- WE WILL CALL YOU WHEN YOUR HEARING AID(S) ARE READY TO BE PICKED UP OR WITH MORE REPAIR INFORMATION.
- WE WILL STRIVE TO HAVE YOUR HEARING AIDS READY WITHIN 24 HRS, IF FIXABLE IN THE OFFICE.

